

WL

Electronic Reservation Slip (ERS)-Normal User**Booked From**BANDRA TERMINUS - BDTS
(MUMBAI)

Start Date* 18-Sep-2024

Boarding At

BANDRA TERMINUS (BDTS)

Departure* 00:20 18-Sep-2024

GHAZIAE

Arrival

PNR**8911151187****Train No./Name****19019 / BDTS HW EXP****Quota**

GENERAL (GN)

Distance

1389 KM

Passenger Details

#	Name	Age	Gender	Booking Status	Current
1.	HARSHIT KAUSHIK	23	M	PQWL/2	PQ

Acronyms:

RLWL: REMOTE LOCATION WAITLIST

PQWL: POOLED QUOTA WAITLIST

RSWL: ROAD-SIDE

Transaction ID: 100005238337905

IR recovers only 57% of cost of travel on an average.

Payment Details

Ticket Fare	₹ 1,480.00
IRCTC Convenience Fee (Incl. of GST)	₹ 23.60
Total Fare (all inclusive)	₹ 1,503.60

PG Charges as applicable (Additional)



- Beware of fraudulent customer care number. For any assistance, use only the IRCTC e-ticketing Customer Care Number 1800 121 2121. IRCTC Convenience Fee is charged per e-ticket irrespective of number of passengers on the ticket.

* The printed Departure and Arrival Times are liable to change. Please Check correct departure, arrival from the station or Dial 139 or SMS RAIL to 139.

- This ticket is booked on a personal User ID, its sale/purchase is an offence u/s 143 of the Railways Act, 1989.

- Prescribed original ID proof is required while travelling along with SMS/ VRM/ ERS otherwise will be treated penalized as per Railway Rules.

Amount Deducted? Ticket Not Booked?

No Worries! Reuse the deducted amount for your next booking with IRCTC i Pay

*T&C Apply

Indian Railways GST Details:

Invoice Number: PS24891115118711 Address: Indian Railways New Delhi

Supplier Information:

SAC Code: 996421 GSTIN: 07AAAGM0289C1ZL

Recipient Information:

GSTIN: NA

Name: NA

Address:

Taxable Value: 1406

CGST Rate: 2.5%

CGST Amount: 0.0

SGST/UGST Rate:

SGST/UGST Amount:

IGST Rate: 5.0%

IGST Amount: 70.3

Total Tax: 70.30

Place of Supply: Maharashtra(27) **State Name/Code of Supplier:** Delhi/DL

INSTRUCTIONS:

1. Prescribed Original ID proofs are:- Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Sector Undertakings of State / Central Government, District Administrations, Municipal bodies and Panchayat Administrations / Student Identity Card with photograph issued by recognized School or College for their students / National Identity Card with photograph / Credit Cards issued by Banks with laminated photograph / Unique Identification Card "Aadhaar", m-Aadhaar, the Aadhaar/Driving Licence from the "Issued Document" section by logging into his/her DigiLocker account considered as valid proof (Documents uploaded by the user i.e. the document in "Uploaded Document" section will not be considered as a valid proof).
2. PNRs having fully waitlisted status will be dropped and automatic refund of the ticket amount after deducting the applicable charges will be credited to the account used for payment for booking of the ticket. Passengers having fully waitlisted e-ticket are not eligible for refund. However, the names of PARTIALLY waitlisted/confirmed and RAC ticket passenger will appear in the chart.
3. Passengers travelling on a fully waitlisted e-ticket will be treated as Ticketless.
4. Obtain certificate from the TTE / Conductor in case of (a) PARTIALLY waitlisted e-ticket when LESS NO. OF PASSENGERS than booked in LOWER CLASS. This original certificate must be sent to GGM (IT), IRCTC, Internet Ticketing Centre, IRCA Building, State Capital, after filing TDR online within prescribed time for claiming refund.
5. In case, on a party e-ticket or a family e-ticket issued for travel of more than one passenger, some passengers have confirmed and some on RAC or waiting list, full refund of fare, less clerkage, shall be admissible for confirmed passengers also subject to the condition that TDR shall be cancelled online or online TDR shall be filed for all the passengers upto thirty minutes before the scheduled departure of the train.
6. In case train is late more than 3 hours, refund is admissible as per railway refund rules only when TDR is filed by the user before the train at boarding station and passenger has not travelled.
7. In case of train cancellation on its entire run, full refund is granted automatically by the system. However, if the train is diverted and not touching boarding/destination station, passengers are required to file online TDR within 72 hours of departure from passengers boarding station.
8. Never purchase e-ticket from unauthorized agents or persons using their personal IDs for commercial purposes. Such tickets are liable to be cancelled and forfeited without any refund of money, under section (143) of the Indian Railway Act 1989. List of authorized agents is available under 'Find NGet Agents' option.
9. For detail, Rules, Refund rules, Terms & Conditions of E-Ticketing services, Travel Insurance facility etc. Please visit www.irctc.co.in

10. While booking this ticket, you have agreed of having read the Health Protocol of Destination State of your travel. You a the Health Protocol advisory of destination state before start of your travel and follow them properly.
11. The FIR forms are available with on board ticket checking staff, train guard and train escorting RPF/GRP staff.
12. Variety of meals available in more than 1500 trains. For delivery of meal of your choice on your seat log on to www.ecatering.irctc.co.in Free. For any suggestions/complaints related to Catering services, contact Toll Free No. 1800-111-321 (07.00 hrs to 22.00 hrs)
13. National Consumer Helpline (NCH) Toll Free Number: 1800-11-400 or 14404
14. You can book unreserved ticket from UTS APP or ATVMs (Automatic Ticket Vending Machines) located in Railway Stations
15. As per RBI guidelines, the refund of Ticket should be given in the same Bank account, which was used for booking. It is r used for booking online ticket should not be closed at least up to 30 days beyond the date of the journey. If accounts processing refund, the refund will be regretted by the Bank.

Customer Care:

- For e-ticket booking, cancellation and refund assistance, please contact us at 14646 or mail us at care@irctc.co.in
- For Railway Enquiry, please contact us at 139 or SMS RAIL to 139.
- For e-catering, to book and get food delivered on your train berth, please contact us at 1323 (24*7 Hrs) www.ecatering.irctc.co.in.



IRCTC Customer Care No : 14

IRCTC Never ask for your **Personal banking information** such as Debit / Credit Card No. /
OTP / PIN / CVV PAN or Date of Birth or Ask to install any app for customer

अगर आप ऑनलाइन ठगी के शिकार हैं
If you are a victim of cybercrime



Helpline
and register
www.cybercrime.gov.in

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